



# SAN JOSE POLICE DEPARTMENT

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## TRAINING BULLETIN

**TO: ALL DEPARTMENT PERSONNEL**

**FROM: Paul Joseph**  
Acting Chief of Police

**SUBJECT: HIGH UTILIZER PILOT  
PROGRAM**

**DATE: June 13, 2024**

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Bulletin #2024-012

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The Department is engaging in a pilot program to track the San José Police Department's contacts with individuals who have frequent interactions with the justice system. For the purposes of this pilot program, these individuals will be referred to as "High Utilizers," and defined as individuals who were arrested and/or cited 5 or more times in 2023.

The frequency of arrests per individual among this small percentage of the City's population creates a drain on Department resources. The goal of the High Utilizer pilot is to track the number of SJPD officer contacts with High Utilizers in the field. If the High Utilizer is arrested or cited, the Department will then collaborate with the Santa Clara County District Attorney's Office to track the progression of the individual through the justice system to help inform future policies and/or direction on how to reduce recidivism in this group.

Similar programs in other cities have shown that most arrests and/or citations of High Utilizers are for low-level crimes, such as trespassing and petty theft. Officers have discretion regarding enforcement of low-level crimes such as these. The pilot program will not affect the officers' ability to exercise discretion based on the facts and circumstances in each case.

### **How it will work**

The Department's Crime Analysis Unit has identified [REDACTED] High Utilizers in the City of San José to be the focus of the pilot. The Department's Communications Division has created [REDACTED]

[REDACTED] for informational purposes to help inform the officer's decision-making when dealing with a High Utilizer who has committed a criminal violation.

If the contact results in a citation or arrest, the officer will document the arrestee's status as a High Utilizer both in the General Offense Report and the Affidavit Regarding Probable Cause. When documenting the arrestee's status as a High Utilizer, the officer will include that the subject has been arrested and/or cited 5 or more times since January 1<sup>st</sup>, 2023.

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Page 2

The duration of the pilot is intended to be one year, starting on June 13. At the conclusion of the pilot, the Department will examine the data and consult with the District Attorney's Office to identify any trends and/or strategies to reduce recidivism.

Please contact Cpt. [REDACTED] Dwyer #3551 of the Bureau of Investigations with any questions.

A handwritten signature in black ink that reads "Paul Joseph". The signature is written in a cursive, flowing style.

Paul Joseph  
Acting Chief of Police

PJ:PH:JD